Annex 3

Feedback Form - Draft Hackney Carriage and Private Hire Policy - consultation

Respondent	Comment	Ref	Officers comments and recommendation to Licensing and Appeals Committee
Dave E	Thanks for this email. Unfortunately I am unable to attend the workshop, as it's one of the busiest times of the week for taxi customers. A couple of thoughts. Saying that there are proposed amendments relevant to the equalities act is fine, but what are these amendments, so we can consider them? On this subject can we have minimum boot dimensions to recognise the increasing variety of mobility aids people use. Ideally no saloon cars as taxis, because they often have boots which are too shallow to accommodate "Sholley's". Insurance certificate. Particularly for a first time application people may not be able to get a certificate until the application is completed, as insurance companies won't issue a policy without the borough licence plate number etc Can we have clarification on the extant clause about 4x4 type vehicles. Some are using Qashqais, Yetis etc, whilst others feel that these aren't compliant. Dave E	No ref in proposed policy	While I accept that not every vehicle may be able to accept every type of mobility aid. Tonbridge & Malling Borough Council needs to have, and does have a large fleet of different type of vehicles to accommodates need of the public. Recommendation – No prescriptive boot size.

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Taxi drivers workshop with Members 21 November 2017	Special Event Vehicles For 8 seater vehicles – 12 years – 300,000 mileage	Page 49	Current policy is for 10 years age restriction life on most vehicles except for Wheelchair accessible vehicles may be licensed to a maximum of fifteen years old from the date of first registration. There will be no age restriction on licensing limousines and Special Event Vehicles Recommendation: No change to 10 years age restriction and no mileage limits to be proposed. Members direction sought
Taxi drivers workshop with Members 21 November 2017	Green Electric Cars Licence Smart Cars for 1 passenger	No reference	No request or demand from public for such a vehicle with room only for one passenger. Recommendation: Members direction sought
Katie Shipman Senior Licensing Officer	Hackney Carriage Vehicle Colours – Remove the need for "Bright" silver vehicles for Hackney Carriages. Manufacturers are producing so many different hues of silver, it is becoming more and more difficult to see the difference. I propose that we should accept any Silver as long as the log book states silver.	Page 22	Recommendation: Agree

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Katie Shipman Senior Licensing Officer	Smoking, Vaping and E-Cigarettes – Add in a section prohibiting the use of E-Cigarettes and Vaping in licensed vehicles by both Passengers and Drivers.	No ref	Recommendation: Agree
Katie Shipman Senior Licensing Officer	Conditions – The licensing Team will no longer issue Driver, Operator and Vehicle conditions to new applicants or current drivers when changes are made. Drivers are required to keep themselves up-to-date with all changes in legislation and policy.	Pages 71 and 91	Policy is available in the public domain for all to look at. TMBC email all drivers with any changes to working practices. Recommendation: Agree
Katie Shipman Senior Licensing Officer	Removal of Probationary Badges –	Page 24	Separate Licensing Committee paper submitted to be reviewed by the Licensing committee prior to this item of considering response from consultation. Recommendation: Agree – Separate committee paper outlines rational. Members Direction Sought

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Katie Shipman Senior Licensing Officer	Plate Exemption - Chauffeurs and Executive Drivers Those applicants looking to run or work for an Executive Operation, dealing only with Executive Chauffer work may be able to exempt themselves from the Knowledge Test if they can provide details of current membership to the British Chauffeurs Guild or similar recognised organisation.	Page 17	Recommendation: Agree